



## Accessibility Guide for Nutley Edge

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### Welcome

Nutley Edge is a beautiful rural property overlooking the stunning landscape of the Ashdown Forest, an Area of Outstanding Natural Beauty. We offer some of the most picturesque self-catering holiday cottages in East Sussex.

Originally a working farm, the buildings were converted into self-catering holiday cottages in 2011 and opened to the public soon after. Nutley Edge is the perfect destination for couples, families or groups looking to 'get away from it all' and enjoy the peace and quiet of the East Sussex countryside.

Watch the video: [Nutley Edge - Activity breaks](#)

## At a Glance

### Level Access

- There is level access from the main entrance to:
  - Reception
  - Accessible Lounge
  - Courtyard Area
  - Most Cottages

### Bedrooms

- We have non-allergic bedding.

### Hearing

- The TVs have subtitles.
- All staff have disability awareness training.

### Visual

- Some parts of the venue have low lighting.

### General

- Staff are available 24 hours a day for onsite emergencies.
- All staff have disability awareness training.
- We have emergency evacuation procedures for disabled visitors.

## Getting here

Nutley Edge Cottages  
Horney Common  
Uckfield  
East Sussex  
TN22 3EE

### Travel by public transport

- You can get to Nutley Edge by bus.

### The nearest Bus stop is 200 yards either way out of the site. Travel by taxi

- You can get a taxi with Reliable Taxis by calling 01825 764546.

### Parking

- Main car park
- Disabled parking

## Arrival



### Path to main entrance

- From the street to the main entrance, there is level access but there is a steep driveway
- The path is 3500mm wide, or more.



### Main entrance

- The main entrance has level access
- The door is 3500mm wide.
- Office hours are 8:30-4:30. This is when helps will be available

## Getting around inside



### Visual Impairment - General Information

- Some parts of the venue have low lighting.



### Reception

- From the main entrance to reception, there is level access. The check-in desk has a low section for wheelchair users. You can sit down at reception.



### Bedrooms

- All bedrooms have windows.
- Bedrooms have ceiling lights, bedside lamps and natural daylight.
- Lights are LED and energy saving. TVs have subtitles.
- All bedrooms are non-smoking.
- We have non-allergic bedding.
- All bedrooms have fitted carpets.
- We can move the bedroom furniture, to improve accessibility.
- We have a fully adjustable bed in one of our accessible cottages.



### Self-catering kitchen

#### Kitchen in Accessible Cottage

- We have open-plan kitchens.
- From the main entrance to the kitchen, there is level access.
- The oven is available at a height between 650mm and 900mm.
- The table and plates have high colour contrast.



### Lounge

#### Accessible Lounge

- From the main entrance to the lounge, there is level access.

## Bathroom

- Wheelchair accessible shower/bathroom.
- Grab rails.
- Static shower seat.
- The bathrooms are large enough to accommodate a shower trolley but this would need to be sourced externally.

## Getting around outside

### Courtyard Area

- From the main entrance to the gardens, there is level access.

## Customer care and support

### Accessibility equipment

- We provide wheelchairs.
- We can provide a perching stool and Zimmer frame upon request
- For a list of more items, please go to <http://www.southernmobility.com/>
- The full site is pet friendly. Assistance dogs can relieve themselves anywhere outside as long as it is cleared afterwards.
- You can charge mobility scooters and battery powered wheelchairs.
- An extension lead can be used from the cottage but there are no external plugs for this.
- You can hire mobility equipment from Southern Mobility by calling 01323 645067.

### Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- Use the sites normal fire evacuation plan.

### Customer care and support

- All staff have disability awareness training.
- Staff are available 24 hours a day.
- We have our onsite handyman. He is onsite to help with site emergencies but any medical emergencies should go straight to 111 or 999.